



Penn National has implemented comprehensive social distancing and safety protocols at all of its reopened properties, developed in close consultation with state regulators and local and state public health officials. Examples of these procedures can be found at www.pngaming.com/covid19. Additionally, each property that has received approval to reopen has provided more details regarding further property-specific health and safety protocols on its corresponding property website.

Current HEALTH PRECAUTIONS at Hollywood Casino Gulf Coast

- Do I have to wear a mask?
 - As per Mississippi Gaming commission guidelines all patrons in public areas inside the casino are required to wear masks.
- Will employees be required to wear masks?
 - Yes and have their temperature checked daily upon arrival.
- What has the property done to prevent the spread of Covid-19?
 - Deep cleaned the facility and carpets, including customer touch points, such as slot machines, tables, railings, seating, escalators, elevator buttons and menus.
 - Clean active machines every 2 hours.
 - Limit touchpoints on tables and reduce number of seats at each game.
 - Sanitize dice for each shooter.
 - Deploy a sanitizing fog machine that disinfects everything exposed to its mist each night, **including our meeting rooms & pre-function areas**
 - Installed more hand sanitizing stations for guests use throughout the casino, **including registration tables in our pre-function area and meeting rooms as needed**
 - Reorganized slot machines to ensure 6' distancing between active players.
 - Added floor markings and adjusted queuing lines to provide customers appropriate distancing.
 - Additional team members' training on cleaning, disinfecting, and distancing
- What is process required to enter property?
 - Customers AND Team Members must be able answer NO to each of the following:
 - Have you been in close contact with someone diagnosed with COVID in the past 14 days?
 - Are you experiencing cough, shortness of breath or sore throat?
 - New loss of taste or smell?
 - Have you had vomiting or diarrhea in the past 24 hours?
 - Team members must have their temp taken and cannot have a temperature over 100°.

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