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February 24, 2022

TO: Maxine Waters, Chairwoman
US House of Representatives
Committee on Financial Services
2129 Rayburn House Office Building
Washington, DC 20515
c/o alia.fierro@mail.house.gov

RE: Email sent to Dr. Korver-Glenn

Dear Chairwoman Waters,

The National Association of Appraisers (NAA) Board of Directors was made aware of the email sent to Dr. Korver-Glenn last month; apparently by an appraiser. NAA is committed to the highest professional and ethical standards and words used to describe our individual reactions included: horrified, shocked, deeply saddened among other emphatic words and phrases.

There is absolutely no room within the ranks of professional appraisers for individuals who would hold such opinions, much less express them in such a crass and unprofessional manner. In advance of this deplorable act, our organization had already launched an initiative to address appraiser bias and in the interest of public trust, NAA is in complete support of a full investigation.

NAA appreciates working with your staff in the past to advance legislation regarding appraisal/appraiser issues for the protection and benefit of the public. We would welcome the opportunity to work with your staff again to address appraisal issues that do not meet statutory, ethical or regulatory standards and hold any appraiser perpetuating housing discrimination fully accountable.

Sincerely,

Bryan Reynolds, President
Laurie Egan, Association Manager
National Association of Appraisers
info@naappraisers.org